CITY OF LOS ANGELES
RESPONSIBLE BANKING INVESTMENT MONITORING PROGRAM FOR
COMMERCIAL BANKS
Reporting Calendar Year: 2018

Commercial banks providing City banking business or seeking City banking business must
complete and file this form no later than July 1st of each year to the City Treasurer to comply
with Section 20.95.1 to Chapter 5.1 of the Los Angeles Administrative Code.

BANK CONTACT INFORMATION:

Bank of America, N.A.

Name of Commercial Bank

333 South Hope Street, Suite 2310, Los Angeles, CA 90071

Street Address City State Zip Code

Jonathan Millard, Senior Vice President

Contact Person Name and Title

415-913-2834 jonathan.millard@baml.com

Telephone Number Email Address

BANK CORPORATE PROFILE

1. Service / product currently being provided to the City of Los Angeles? Commercial Credit and Investment Banking

2. City/State of Bank’s corporate headquarters? Charlotte, NC

3. State of Incorporation? Delaware

4. Total number of corporate employees? 209,000

   Number of employees in California 27,000

   Number of employees in the City of Los Angeles 1,646*

   Number of employees that live in City of Los Angeles 1,485*

*The number of employees working and living in the City of Los Angeles is an estimate at a given point of time and may not include all zip codes attributed to the City of Los Angeles.
5. Number of branches in the State of California 879
   Number of branches in the City of Los Angeles 98

6. Please provide the following 2017 financial data for your financial institution: Total
   Deposits $1.31 trillion
   Total Assets $2.28 trillion
   Total Equity $267.15 billion

7. Please provide your most recent financial ratings for:
   Long Term Issuer Rating:
      DBRS
      Fitch AA-
      Moody's Aa3
      Standard & Poor's A+

   Short Term Issuer Rating:
      DBRS
      Fitch F1+
      Moody's P-1
      Standard & Poor's A-1

8. Please identify the following 2017 financial data specific to the City of Los Angeles: MBE
   Loans See Addendum
   WBE Loans See Addendum

   SBA Loans See Addendum
   Educational grants / endowments See Addendum

9. Please provide in a separate attachment, Exhibit I, a list and brief description of your firm's
   2017 community investments and/or partnerships with the City and/or local non-profit
   organizations relating to financial literacy, education programs and job growth.
COMMUNITY REINVESTMENT ACT (CRA) PROFILE

1. What is the size of your institution as defined by the Community Reinvestment Act (CRA)?
   - Large
   - Intermediate
   - Small

2. Please provide the following CRA ratings for your financial institution:

   **Overall CRA Rating – State**
   
<table>
<thead>
<tr>
<th>Performance Test Level</th>
<th>Lending</th>
<th>Investment</th>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outstanding</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Satisfactory (*Highly Satisfactory)</td>
<td>X*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Needs to Improve</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Substantial Noncompliance</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

   *(Notation: Performance testing for the period of 2012-2016 is currently underway)*

   **Overall CRA Rating – National**
   
<table>
<thead>
<tr>
<th>Performance Test Level</th>
<th>Lending</th>
<th>Investment</th>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outstanding</td>
<td></td>
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<tr>
<td>Satisfactory (*Highly Satisfactory)</td>
<td>X*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Needs to Improve</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Substantial Noncompliance</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

   Issue Rating Date: 12/31/2011

3. Please provide the number and value of loans by census tracts for the following types of loans in an Excel format as Exhibit II.
   a. Small Business Loans (gross revenue of $1 million or less)- see addendum
   b. Home Mortgages- see addendum
   c. Home Equity Loans- see addendum
   d. Community Development Loans- see addendum
   e. Community Development Investments- see addendum
4. Does your institution participate in the Los Angeles Mortgage Modification Program (LAMMP)? Yes____ No X_____

If yes, please provide the number of mortgages and the value of the mortgages by census tract that have received assistance in an Excel format as Exhibit III.

If no, please briefly explain: Refer to Addendum

5. Does your financial institution participate in any of the following CalHFA's Keep Your Home California Programs:

   Yes____ No X____ Unemployment Mortgage Assistance Program (UMA) Yes_
   _______ No X____ Mortgage Reinstatement Assistance Program (MRAP) Yes_
   _______ No X____ Principal Reduction Program (PRP)
   Yes____ No X____ Transit Assistance Program (TAP)

If yes, please provide the number and value of these mortgages by census tract that have received assistance for each program in an Excel format as Exhibit IV.

If no, please briefly explain: Refer to Addendum

6. Does your financial institution participate in any of the following Making Home Affordable Programs?

   Yes X____ No____ Home Affordable Modification Program (HAMP) Yes.
   _______ No X____ Principal Reduction Alternative SM (PRA)
   Yes X____ No____ Second Lien Modification Program (2MP)
   Yes X____ No____ FHA Home Affordable Modification Program (FHA-HAMP)
   Yes X____ No____ USDA's Special Loan Servicing
   Yes __ No X____ Veteran's Affairs Home Affordable Modification (VA_HAMP)
   Yes X____ No____ Home Affordable Foreclosure Alternatives Program (HAFA)
   Yes ____ No X____ Second Lien Modification Program for Federal Housing Administrative Loans (FHA-2LP)
Yes X No Home Affordable Refinance Program (HARP)

Yes No X FHA Refinance for Borrowers with Negative Equity (FHA Short Refinance)

Yes X No Home Affordable Unemployment Program (UP) Yes

X No Other — Internal Home Modification Program

If yes, please provide the number and value of the mortgages by census tract that have received assistance for each program in an Excel format as Exhibit V.

If no, please briefly explain:

Refer to Addendum

CERTIFICATION UNDER PENALTY OF PERJURY (*)

I certify under penalty of perjury that I have read and understand the questions contained in this form and I, further, certify that I have provided full and complete answers to each question, and that all information provided in all attached exhibits are true and accurate to the best of my knowledge and belief.

Robert A. Chestnut, SVP/Regional Executive

Signature

Date

(*) Signature must be that of a Government Banking Division Manager, Commercial Executive Manager or Community Affairs Executive
INTRODUCTION
Bank of America, N.A. ("BANA") is an indirect, wholly-owned subsidiary of Bank of America Corporation (the "Corporation"), which is a large and diversified, publicly-traded institution. The Corporation and its subsidiaries including BANA, had approximately 204,900 full time equivalent employees as of December 31, 2017, and is a global franchise, serving customers and clients around the world with operations in all 50 U.S. states, the District of Columbia, and more than 40 foreign countries. The Corporation makes all disclosures required by its regulators, including all required disclosures in its Annual Report on Form 10-K and Quarterly Reports on Form 10-Q, which are updated in Reports on Form 8-K (collectively, the "Reports"), all of which are filed with the U.S. Securities and Exchange Commission. These Reports include disclosures of investigation and other matters as required by federal law and are publicly available. These Reports can also be accessed at the following website: http://investor.bankofamerica.com/phoenix.zhtml?c=71595&p=irol-irhome. These Reports may contain further information responsive to this certification.

Subject to and as set forth in the introductory paragraph directly above, to the best knowledge of the individual signatory signing this questionnaire, without independent inquiry, BANA further clarifies its response to this questionnaire as follows:

Bank Corporate Profile: Question 8:
Please note, for all statistics requested under Question 8, the bank does not track business lending to minority-owned, women-owned, and disabled-owned businesses on our regular business lending as we are not permitted to do that under Federal Regulation B – Equal Credit Opportunity. Additionally, until Dodd-Frank regulations are implemented, it is still currently illegal to collect that data on commercial loans. Since information on SBA loan application are voluntarily divulged, this information does not prove to be an accurate indicator. If the City has further questions around our response, please feel free to contact your client team.

CRA Profile: Question 3, Question 4, Question 5 and Question 6:
Bank of America routinely discloses consumer mortgage data and community involvement at state and national levels consistent with legal reporting requirements. In accordance with Bank of America's practice, the Bank does not generally disclose information relating to market-level data specifically related to the bank's loan originations and servicing activities other than specific request for regulatory entities, information-sharing agreements requiring the Bank to publicly report its progress under government-sponsored homeowner relief programs and other circumstances whether public disclosure is necessary.

Bank of America participates in a number of different Home Retention Programs, which include proprietary programs, Federal programs, including DOJ/Global Settlement programs, and the multifaceted California Hardest Hit Fund program. We offer multiple Foreclosure Alternative Programs, such as Short Sale programs, when a modification will not be possible.

Bank of America takes our commitment to the people and economy of the City of Los Angeles and the State of California seriously and has gathered the following data in response to this questionnaire.
City of Los Angeles\textsuperscript{1}
Responsible Investment Monitoring Program
for Commercial Banks

1. Please provide the number of loans and the value of loans by census tracts for the following types of loans in an excel format as provided:

<table>
<thead>
<tr>
<th>Type of Loan</th>
<th>2017 Count</th>
<th>2017 Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Small Business Loans (gross Revenue of $1 million or less)</td>
<td>6,590</td>
<td>$88,594,761</td>
</tr>
<tr>
<td>b. Home Mortgages</td>
<td>2,491</td>
<td>$2,286,337,290</td>
</tr>
<tr>
<td>c. Home Equity Loans</td>
<td>1,336</td>
<td>$329,079,044</td>
</tr>
<tr>
<td>d. Community Development Loans</td>
<td>18</td>
<td>$164,509,574</td>
</tr>
<tr>
<td>e. Community Development Investments</td>
<td>70</td>
<td>$230,319,943</td>
</tr>
</tbody>
</table>

\textsuperscript{1}Data is identified by Address City = Los Angeles

County of Los Angeles\textsuperscript{1}
Responsible Investment Monitoring Program
for Commercial Banks

1. Please provide the number of loans and the value of loans by census tracts for the following types of loans in an excel format as provided:

<table>
<thead>
<tr>
<th>Type of Loan</th>
<th>2017 Count</th>
<th>2017 Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Small Business Loans (gross Revenue of $1 million or less)</td>
<td>23,423</td>
<td>$313,224,788</td>
</tr>
<tr>
<td>b. Home Mortgages</td>
<td>8,698</td>
<td>$6,209,050,270</td>
</tr>
<tr>
<td>c. Home Equity Loans</td>
<td>7,020</td>
<td>$1,414,899,484</td>
</tr>
<tr>
<td>d. Community Development Loans</td>
<td>28</td>
<td>$232,973,906</td>
</tr>
<tr>
<td>e. Community Development Investments</td>
<td>108</td>
<td>$277,889,358</td>
</tr>
</tbody>
</table>

\textsuperscript{1}Data for Los Angeles County (including LA City)
Making Home Affordable Program Activity by Servicer

As of December 2017, there were 130 servicers that participate in Treasury’s MHA programs, but seven servicers make up more than three quarters of non-GSE HAMP modifications. Program activity for these servicers is provided below.

<table>
<thead>
<tr>
<th>Servicer</th>
<th>HAMP Tier 1 Permanent Modifications</th>
<th>HAMP Tier 2 Permanent Modifications</th>
<th>Streamline HAMP Permanent Modifications</th>
<th>PRA\textsuperscript{a} Permanent Modifications</th>
<th>2MP Modifications</th>
<th>HAFA\textsuperscript{b} non-GSE Transactions Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank of America, N.A.</td>
<td>93,710</td>
<td>6,913</td>
<td>N/A*</td>
<td>4,066</td>
<td>42,423</td>
<td>50,069</td>
</tr>
<tr>
<td>CitiMortgage, Inc.</td>
<td>27,984</td>
<td>3,339</td>
<td>776</td>
<td>2,719</td>
<td>20,867</td>
<td>2,551</td>
</tr>
<tr>
<td>JPMorgan Chase Bank, N.A.</td>
<td>157,026</td>
<td>6,645</td>
<td>2,568</td>
<td>24,840</td>
<td>45,288</td>
<td>38,454</td>
</tr>
<tr>
<td>Nationstar Mortgage LLC</td>
<td>185,473</td>
<td>27,997</td>
<td>5,025</td>
<td>11,651</td>
<td>9,877</td>
<td>12,051</td>
</tr>
<tr>
<td>Ocwen Loan Servicing, LLC</td>
<td>245,576</td>
<td>85,630</td>
<td>18,789</td>
<td>119,712</td>
<td>N/A*</td>
<td>30,054</td>
</tr>
<tr>
<td>Select Portfolio Servicing, Inc.</td>
<td>138,890</td>
<td>33,901</td>
<td>11,279</td>
<td>25,517</td>
<td>N/A*</td>
<td>23,646</td>
</tr>
<tr>
<td>Wells Fargo Bank, N.A.</td>
<td>187,529</td>
<td>12,866</td>
<td>186</td>
<td>29,413</td>
<td>25,383</td>
<td>45,847</td>
</tr>
<tr>
<td>Other Servicers</td>
<td>437,007</td>
<td>40,648</td>
<td>5,384</td>
<td>27,398</td>
<td>22,577</td>
<td>32,629</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,473,195</strong></td>
<td><strong>217,939</strong></td>
<td><strong>44,007</strong></td>
<td><strong>245,316</strong></td>
<td><strong>166,415</strong></td>
<td><strong>235,301</strong></td>
</tr>
</tbody>
</table>

\textsuperscript{a}Servicer does not participate.

HAMP Permanent Modifications by Investor

<table>
<thead>
<tr>
<th>Servicer</th>
<th>All HAMP Permanent Modifications</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>GSE</td>
</tr>
<tr>
<td>Bank of America, N.A.</td>
<td>38,969</td>
</tr>
<tr>
<td>CitiMortgage, Inc.</td>
<td>13,232</td>
</tr>
<tr>
<td>JPMorgan Chase Bank, N.A.</td>
<td>66,904</td>
</tr>
<tr>
<td>Nationstar Mortgage LLC</td>
<td>119,293</td>
</tr>
<tr>
<td>Ocwen Loan Servicing, LLC</td>
<td>22,793</td>
</tr>
<tr>
<td>Select Portfolio Servicing, Inc.</td>
<td>24,474</td>
</tr>
<tr>
<td>Wells Fargo Bank, N.A.</td>
<td>71,517</td>
</tr>
<tr>
<td>Other Servicers</td>
<td>303,184</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>660,366</strong></td>
</tr>
</tbody>
</table>
EXHIBIT I

City of LA Responsible Banking Investment Monitoring Program 2017
Philanthropic Support – City of LA

At Bank of America, we’re guided by a common purpose to help make financial lives better, through the power of every connection. We’re delivering on this through responsible growth with a focus on our environmental, social and governance (ESG) leadership. We recognize that the communities we serve must prosper in order for our company to grow in a sustainable manner. That’s why we develop strong partnerships with nonprofit organizations serving critical needs, bringing our collective networks and expertise as part of our commitment to help fuel economic and social progress in communities.

In the City of Los Angeles, we partner closely with nonprofits to deliver educational, career readiness and financial literacy programs to adults and youth in low-to-moderate income communities. In 2017, we provided over $4.4 million in charitable contributions to these non-profits serving the city of Los Angeles. In addition, our associates have contributed thousands of volunteer hours with our nonprofit partners, some serving on nonprofit Board of Directors to provide meaningful and strategic impact.

For instance, Bank of America awarded the Los Angeles Brotherhood Crusade with our Neighborhood Builders Award in 2017, which provided a $200,000 general operating grand and leadership development training over two years. The Brotherhood Crusade provides South LA youth with a plethora of services ranging from academic enrichment and mentorship, to gang reduction activities, to executive leadership training. The organization also provides financial literacy training, vocational training, as well as sports programming.

In addition, Bank of America supports the City of Los Angeles’ Hire LA’s Youth program, administered through the Workforce Development Board. Over the past six years, we’ve contributed over $640,000 to the program, which connects disconnected youth to paid summer and year-round employment opportunities in the community. The program aims to connect 20,000 to employment by 2020.

Furthermore, we have been longtime supporters of Junior Achievement of Southern California (JASC), providing funding for over the past 30 years, and financial literacy training to youth throughout LAUSD. The Bank has sponsored JASC’s Finance Park, a facility dedicated to providing 7th to 12th grade students with personal finance training through workshops that apply real-life scenarios. Additionally, Bank of America has partnered with the Khan Academy to deliver our free Better Money Habits educational videos to thousands of youth throughout the region: www.BetterMoneyHabits.com.

Below is a list of some of our key educational and career-readiness nonprofit partners in Los Angeles:

A Place Called Home
After-School All-Stars
Al Wooten Jr. Heritage Center
Altamed Health Services Corporation
Archdiocese Youth Employment Services
Anti-Recidivism Coalition
Autry Museum of the American West
Bresee Foundation
Boys & Girls Clubs of America – LA County Alliance
California Science Center
Center Theatre Group
Central American Resource Center (CARECEN)
Central City Neighborhood Partners
Children's Hospital Los Angeles
Chinatown Service Center
Chrysalis Center
City of Los Angeles Workforce Development Board
City Year Los Angeles
Covenant House California
Discovery Cube Los Angeles
Downtown Women's Center
EnCorps
Getty House Foundation
Greater Los Angeles Zoo Association
Inner-City Arts
J. Paul Getty Trust
Jewish Vocational Service
Junior Achievement of Southern California
La Plaza de Cultura Y Artes
Los Angeles Brotherhood Crusade
Los Angeles LGBT Center
Los Angeles Opportunities Industrialization Center (LAOIC)
Los Angeles Team Mentoring
Los Angeles Urban League
Los Angeles County Museum Associates (LACMA)
Loyola Marymount University
Museum of Contemporary Art (MOCA)
Natural History Museum of Los Angeles
New Directions for Veterans
Pacific Asian Consortium in Employment (PACE)
People for Community Improvement
Performing Arts Center of Los Angeles County (The Music Center)
Plaza de la Raza
Proyecto Pastoral
PUENTE Learning Center
Salvadoran American Leadership and Educational Fund (SALEF)
Self-Help Graphics & Art
Skirball Cultural Center
Streetlights Production Assistant Program
Teach For America – Los Angeles
TELACU Education Foundation
Unite-LA
USC – Neighborhood Academic Initiative
Virtual Enterprises International
White Memorial Medical Center
At Bank of America, our purpose is to make financial lives better, through the power of every connection. We are committed to giving back to the neighborhoods where we live and work. That’s why we contribute our time, energy and support to these organizations throughout Los Angeles:

**Los Angeles LGBT Center**
**Los Angeles Mission**
**Los Angeles Neighborhood Housing Services**
**Los Angeles Opera**
**Los Angeles Opportunities Industrialization Center (LAOIC)**
**Los Angeles Police Foundation**
**Los Angeles Regional Food Bank**
**Los Angeles River Revitalization Corp**
**Los Angeles Urban League**
**Lovina Marrymount University**
**LTSC Community Development Corporation**
**Mar Vista Family Center**
**March of Dimes**
**Mend-NEED EACH WITH DIGNITY**
**Mexican American Legal Defense and Educational Fund (MALDEF)**
**Midnight Mission**
**Museum of Contemporary Art (MOCA)**
**Museum of Latin American Art (MOLAA)**
**National Association of Women Business Owners (NAWBO-LA)**
**New Directions for Veterans**
**Operation Gratitude**
**Opportunity Fund**
**Outfest**
**Pacific Asian Consortium in Employment (PACE)**
**Pacific Coast Regional Urban Small Business Development Corporation (PCR)**
**Pasadena Symphony Association**
**People Assisting the Homeless (PATH)**
**PF Bresee Youth Center**
**Plaza de la Raza**
**Project Grad Los Angeles**
**Project Scientist**
**Proyecto Pastoral**
**Puente Learning Center**
**Rancho Los Amigos National Rehabilitation Center**
**Ride Financial Pathways**
**Sales (Salvadoran American Leadership and Educational Fund)**
**Scotiabank (Southern California Association of Non-Profit Housing)**
**Self Help Graphics and Arts**
**Shalom Center**
**Shelter Partnership**
**Sierra (Search to Involve Pilipino Americans)**
**Skid Row Housing Trust**
**Skirball Cultural Center**
**South Central Scholars Foundation**
**Southern California Association for Nonprofit Management**
**Special Olympics**
**St. Barnabas Senior Center of Los Angeles**
**Streetlights Production Assistant Program**
**Students Run LA**
**Teach for America**
**Telacu Education Foundation**
**The Huntington Library, Art Collections, & Botanical Gardens**
**The Music Center**
**The People Concern**
**The Valley Economic Alliance**
**Treffople**
**Union Rescue Mission**
**Union Station Homeless Services**
**United States Veterans Initiative (U.S. VETS)**
**United Way of Greater Los Angeles**
**Unite-L.A.**
**University of Southern California**
**Valley Economic Development Center**
**Vica (Valley Industry & Commerce Association)**
**Virtual Enterprises International**
**West Angeles Community Development Corporation**
**Westside Food Bank**
**White Memorial Medical Center Charitable Foundation**
**Workforce Development Board-City of Los Angeles**
**YWCA Pasadena-Foothill Valley**

**Bank of America**
**2017 Los Angeles County Nonprofit Partners**
At a glance

- **7,500** Local employees
- **245** Financial centers
- **1,201** ATMs
- **14** Merrill Lynch® offices
- **3** U.S. Trust® offices

### Business lending

**Small business**
- $1.3 Billion Loans to small business
- Credit extended to businesses that generate annual revenues of less than $5 million

**Commercial business**
- $9.9 Billion Loans to commercial business
- Credit extended to businesses that generate annual revenues of $5 million to $2 billion

### Personal banking and investing

- **$77 Billion** Total FDIC deposits*
- **$6.0 Billion** Home loans**
- **$12 Billion** U.S. Trust client balances***
- **$89 Billion** Merrill Lynch client balances***

*Total deposits within this section as of June 30, 2017, which may be inclusive of Certificates, Global Wealth and Investment Management (GWM), Global Banking, and Global Markets deposits.

**Home loan (dollars reflect ending 12 months of first mortgage loans production figures including Consumer Banking and GWM).

***Global Wealth and Investment Management (GWM), the wealth and investment management divisions of Bank of America, includes U.S. Trust and Merrill Lynch. GWM Clinton balances consists of assets under management at GWM entities, Morningstar assets, and assets in custody of GWM entities.

### Community support

**Philanthropic partnerships (since 2013)**
- **$30 Million**

**Employee giving and volunteerism (since 2013)**
- **$9.3 Million**
- **289K hours**

*Community involvement amounts represent a cumulative 5 year period of contributions, twenty quarters from fact sheet date.

**The power of local connections**

At Bank of America, we have leading capabilities across all our businesses and a strategy that is focused on connecting our capabilities to deliver for our customers and clients. In every situation, we're committed to growing responsibly and sustainably—ensuring everything we do aligns to our purpose of helping people live better financial lives.

- Families can have the tools and support they need to live more successful financial lives.
- Neighborhoods can be built on a solid foundation of responsible home lending and economic development.
- Businesses, small and large, can benefit from our financial and intellectual capital.
- And the organizations, nonprofits and companies addressing society's toughest problems can have the resources and expertise of the company and the efforts of our over 200,000 employees behind them.

In each market, we strive to connect everything our company offers to our clients' personal and financial goals so we can provide tailored solutions to fit their needs. It's how we make this large company personal and how we help our customers, clients and communities thrive.

### Neighborhood Builders®

Through Neighborhood Builders®, we're advancing community sustainability by equipping organizations and their leaders with tools and resources to do more, including funding and leadership development workshops.

- **Covenant House California**
- **Brotherhood Crusade**

---

Raul Anaya  
Market President, raul.anaya@bankofamerica.com

Garrett Gin  
Market Executive, garrett.gin@bankofamerica.com
California

Bank of America began serving California more than 110 years ago.

The power of local connections

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- Families can have the tools and support they need to live more successful financial lives.
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$307 Billion
Total FDBC deposits*

$21 Billion
Home loans**

$29 Billion
U.S. Trust client balances***

$268 Billion
Merrill Lynch client balances****

*Total deposits within this market as of June 30, 2017, which may be inclusive of Consumer, Global Wealth and Investment Management (GWIM), Global Markets, and Global Markets Derivatives.
** Home loan dollars reflect a trailing 12-month total of First mortgage and home equity production figures including Consumer Banking and GWIM.
***Global Wealth and Investment Management (GWIM), the wealth and investment management division of Bank of America, includes U.S. Trust and Merrill Lynch.
**** GWIM Client balances consists of assets under management of GWIM entities, brokerage assets, and assets in custody of GWIM entities.

Commercial business

$33 Billion
Loans to commercial business

$4.1 Billion
Credit provided by Bank of America to small businesses in California

$125 Billion environmental business

Grants and matching gifts (since 2013)

$100 Million

Employee giving and volunteerism (since 2013)

$27 Million

1.3 Million hours

Helping California business grow

COMMUNITY INVOLVEMENT

Amount of grants and matching gifts we provided, through the Bank of America Charitable Foundation, to support local nonprofits addressing economic mobility and community needs.

Employee volunteer hours contributed locally as part of our annual goal of giving 2 million volunteer hours across the company.

#BofAVolunteers

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